



Client Service Agreement

All quotations for work will be provided based on the information given to Patterson Construction, (PCON) by the customer. Any variations to the work following the issue of the quotation and prior to commencement of work shall result in a revised quotation being issued for acceptance.

For variations after work has commenced, a fixed price to cover the variation shall be agreed between PCON and the customer and added to the final invoice.

In the event that requirements change due to insufficient information having been provided, defects found in existing installations, etc. the customer will be liable for any additional expense incurred.

ESTIMATES shall remain valid for acceptance by the customer for a period of one calendar month following the issue of the Estimate and work is to commence within two calendar months from the date of the Estimate else a new estimate will be required.

SERVICES: Contractor agrees to provide Craftsmanship quality residential/commercial construction services as set forth in the Statement of Work, subject to the terms and conditions set forth in the SOW.

FEES AND COSTS: Client shall pay Contractor full amount agreed upon in prior estimate or \$75.00 per hour of Service rendered by Contractor and materials. Unless explicitly agreed prior to commencement of work, payment will be due in full upon completion of the work or services provided. Where a quotation has been provided, the full amount, less any payments already made, is payable. Where a quotation has not been provided, PCON will advise the customer of the amount due and will post a detailed receipted invoice within 72 hours.

Receipt of full/final payment shall be acknowledged as a signature of completion for entirety of proposed scope of work and all contractual agreements are now complete. .

COSTS: Along with the fees set forth above, Client shall be responsible for all actual and documented costs that are reasonable and customary associated with the Services. Client shall reimburse Contractor for such costs upon completion of project or as agreed upon in estimate previously set forth, (50% deposit required before start of project, Or no later than three (3) days after Client's receipt of Contractor's estimate/invoice indicating the applicable costs). On projects over \$10,000 or more, a 15% draw will be initiated upon agreed date and/or upon completion of specific items within the SOW.

LATE PAYMENTS: In the event that Client fails to make payment of the above fees and/or costs and expenses, on the dates indicated herein, Client shall be charged a late payment fee, which shall be equal to interest at rate of Twenty-five percent (25%), compounded on a 15 day cycle. Client shall also be responsible for reasonable costs related to recovery of such unpaid payments, including, but not limited to, administrative and attorney's fees that may be incurred by Contractor and/or Contractor's representatives in an effort to collect past due amounts owed to Contractor for Thirty (30) days or more ("Collection Costs"), which Collection Costs shall be added to the amounts due to Contractor and paid by Client. All payments made by Client following the incurred Collection Costs by PCON shall first be credited to Collection Costs amounts and then to the past due invoice until the account is brought current. Additionally, in the event that any invoice remains unpaid for more than Thirty days (30) days, PCON may, upon providing two day 24 hour verbal and/or written notice to Client, suspend Services here under, until Client's account is brought current. In the event of such suspension, Client shall waive all rights and remedies and release all applicable claims that Client might have against PCON as a direct or indirect result of such suspension.

CHANGE ORDERS: Customer agrees to pay all fees associated with customer approved change orders upon receipt of an invoice. Change orders will be not be added to the overall project payment. Change orders will be paid upon completion of change order, not upon completion of overall project.

Estimates are provided on a best endeavors basis only and, unless a fixed price Estimate (see above) has been provided to the customer, work will be charged based upon the price of materials provided by PCON plus labor which will be charged by the hour or part thereof and may include time taken to research, source and purchase any materials provided.

UNFORESEEN COSTS: The customer shall be liable to meet the cost of any additional work, services or fittings that need to be provided to rectify any event or situation which arises during the course of the works that are unexpected or are beyond PCON's control. PCON can not be held responsible for such events or situations.

LIABILITY: PCON can only be held liable for the extent of works carried out by The Company itself. No liability shall be accepted in respect of defects in existing installations or in respect of parts/materials not manufactured by Patterson Construction LLC . PCON shall not be held responsible for any loss or damage to property, materials or injuries to individuals caused by the personal actions of the customer or other household members or guests before, during or after such works have been carried out.

All advice provided by Patterson Construction LLC is offered as an opinion only and the customer accepts such opinions at their sole discretion and risk. The customer employs the services of Patterson Construction at his or her sole risk at all times.

DATE: _____

CLIENT SIGNATURE : _____